



# Certified in Planning and Inventory Management

TOC Scheduling and PAC





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# **TOC Scheduling and PAC**

## **1. Theory of Constraints (TOC) Fundamentals**

TOC is a holistic management philosophy that focuses on identifying and managing the system's primary constraint—the weakest link that limits overall throughput. The objective is to maximize flow rather than local efficiencies. In TOC scheduling and PAC, understanding the chain analogy, flow orientation, and systemwide optimization is critical. TOC teaches that improving non-bottleneck resources does not improve overall performance; only actions at the constraint affect throughput. This principle shapes production scheduling, resource planning, and improvement prioritization.

## **2. Constraint Identification**

Identifying the system's constraint is the foundational step in TOC. Constraints can be internal (equipment, labor) or external (market demand, supplier reliability). Planners use data such as capacity analysis, queue lengths, lead times, and work center utilization to locate the bottleneck. Accurate identification ensures that PAC schedules jobs to maximize the constraint's throughput. Misidentifying a constraint leads to wasted improvement efforts and unstable schedules.

## **3. The Five Focusing Steps**

TOC's Five Focusing Steps—Identify, Exploit, Subordinate, Elevate, and Repeat—provide a structured approach for continuous improvement. Exploiting means making the most of the constraint without major investment. Subordinating aligns all other resources with the

constraint's pace. Elevating involves investing to increase constraint capacity. Once the constraint moves, the cycle restarts. These steps guide PAC in maintaining stable, flow-based scheduling.

#### **4. Throughput, Inventory, and Operating Expense**

TOC replaces traditional cost-accounting metrics with three operational measures: throughput (rate of money generation), inventory (money tied up), and operating expense (money spent to turn inventory into throughput). These metrics are essential for TOC scheduling, because maximizing throughput—not minimizing cost—is the primary objective. PAC decisions should support higher throughput while minimizing unnecessary inventory accumulation and resource spending.

#### **5. Drum-Buffer-Rope (DBR) System**

DBR is the central TOC scheduling mechanism. The **drum** sets the pace (constraint schedule), the **buffer** protects the drum from disruptions, and the **rope** releases materials at a rate synchronized with the drum. DBR ensures smooth flow with minimal WIP and high throughput. PAC uses DBR to generate practical, constraint-focused production plans that are more stable and predictable than traditional scheduling approaches.

#### **6. Simplified Drum-Buffer-Rope (S-DBR)**

S-DBR is a streamlined version that simplifies scheduling by focusing only on the system constraint and a shipping buffer. It is ideal for simpler operations or environments with market constraints. S-DBR reduces the need for

detailed shop floor controls and simplifies PAC while maintaining the benefits of TOC. It enhances responsiveness, reduces noise in the system, and supports quick decision-making.

## **7. Constraint Exploitation Techniques**

Exploiting the constraint means maximizing its productive time without major investment. Actions include reducing setup times, offloading work, improving maintenance, prioritizing the right jobs, and eliminating interruptions. PAC must ensure the constraint always works on the highest-value tasks. Effective exploitation improves throughput quickly and with low cost, directly improving customer service levels.

## **8. Subordination of Non-Constraints**

Subordination requires aligning all non-constraints to support the constraint's pace. This may involve limiting batch sizes, adjusting workflows, and managing WIP so non-constrained resources do not overproduce. PAC ensures these resources feed the constraint properly without creating unnecessary queues. Subordination prevents upstream or downstream chaos and maintains stable flow.

## **9. Bottleneck Scheduling**

Bottleneck scheduling prioritizes tasks based on their impact on the constraint. Jobs are sequenced so that the bottleneck stays continuously productive with minimal idle time. PAC uses bottleneck schedules to reduce backlog and improve delivery performance. Understanding common bottleneck behaviors, queue formation, and variability effects is critical for accurate scheduling.

## 10. Buffer Management

Buffers protect system throughput from variability. TOC emphasizes time buffers rather than inventory buffers. Typical buffers include **constraint buffer**, **shipping buffer**, and **assembly buffer**. PAC monitors buffer consumption to detect issues early. High buffer consumption triggers improvement actions. Buffer size must be optimized—too large increases lead time; too small increases risk.

## 11. Critical Chain Project Management (CCPM) Basics

While CCPM is project-focused, its principles support TOC scheduling concepts such as resource dependency, buffer management, and constraint-based planning.

Understanding CCPM helps planners appreciate TOC's role in synchronizing resources, reducing multitasking, and improving reliability. Key ideas like feeding buffers and resource buffers parallel production scheduling concepts.

## 12. Queue Management at Constraints

Constraints naturally accumulate queues. Effective TOC scheduling requires managing these queues to avoid excessive WIP while ensuring the constraint never starves. PAC monitors queue lengths, arrival patterns, and variability impacts. Proper queue management stabilizes flow, reduces waiting time, and improves predictability.

## 13. TOC and Lean Integration

Lean reduces waste while TOC improves flow by focusing on constraints. Integrated approaches enhance scheduling by using TOC to identify leverage points and Lean to remove waste around the constraint. Understanding this synergy

improves PAC effectiveness. Lean tools (5S, setup reduction, standard work) support constraint exploitation and variability reduction.

#### **14. TOC vs. MRP Scheduling**

MRP schedules based on forecast and bill-of-material explosions, whereas TOC schedules based on actual capacity constraints. PAC must understand both approaches and how they complement each other. TOC smooths flow and limits WIP, while MRP manages long-term material planning. TOC scheduling is more execution-focused and responsive.

#### **15. Flow-Based Performance Metrics**

TOC metrics include throughput per constraint hour, buffer penetration, and on-time performance. Flow metrics measure systemwide performance rather than individual efficiency. PAC uses these metrics to detect bottlenecks, monitor WIP, and guide improvement actions.

Understanding these measures helps planners make better scheduling decisions.

#### **16. TOC Problem-Solving Tools**

TOC uses Thinking Processes such as Current Reality Trees (CRT), Future Reality Trees (FRT), and Evaporating Clouds. These help diagnose root causes and design solutions that support constraint optimization. PAC professionals benefit from basic knowledge of these tools to improve scheduling logic and system alignment.

#### **17. Capacity Management Under TOC**

TOC defines capacity in terms of the constraint's available time. PAC focuses on maximizing usable constraint hours

and minimizing nonproductive time. Capacity adjustments (outsourcing, overtime, shifts) are only justified if they increase constraint throughput. Understanding this helps planners avoid unnecessary cost increases.

## **18. Batch Size Management in TOC**

Batch sizes must balance flow, setup time, and constraint availability. Large batches overload the constraint; tiny batches may increase setups. TOC recommends flexible, constraint-based batch sizing to maximize throughput. PAC uses dynamic adjustments to align batch sizes with the bottleneck's needs, improving cycle time and reducing inventory.

## **19. Variability and Its Impact on Flow**

Variability affects buffers, queues, and constraint performance. TOC scheduling reduces variability at the constraint through standardization, maintenance, and disciplined execution. PAC must monitor disruptions, buffer changes, and flow interruptions. Understanding variability helps planners design resilient, stable schedules that withstand real-world fluctuations.

## **20. Continuous Improvement in TOC Systems**

TOC is not a one-time project; once one constraint is elevated, another emerges. Continuous improvement ensures ongoing throughput growth and sustained competitive advantage. PAC must continually analyze buffer performance, constraint utilization, and flow metrics to identify the next improvement focus. This cycle creates a learning organization with ever-improving scheduling performance.



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