



# **Certified in Logistics, Transportation and Distribution**

**Warehouse Systems and  
Automation**





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# **Warehouse Systems and Automation**

## **1. Warehouse Management System (WMS) Core Functions**

A Warehouse Management System (WMS) is the backbone of warehouse automation. It manages inventory tracking, receiving, put-away, replenishment, picking, packing, and shipping. Key functions include real-time visibility, location control, slotting optimization, labor tracking, order wave planning, and reporting. A strong WMS integrates with ERP, TMS, and automation systems to support smooth operations. Understanding WMS capabilities helps optimize workflows, reduce errors, and improve throughput. For CLTD, mastering how WMS enhances data accuracy, productivity, and decision-making is foundational to warehouse system efficiency.

## **2. Warehouse Execution Systems (WES) and Warehouse Control Systems (WCS)**

WES and WCS bridge the gap between software and physical automation. A WCS manages real-time control of automated equipment like conveyors, sorters, and AS/RS. A WES adds orchestration capabilities by coordinating labor, equipment, and workflows dynamically. It optimizes release of work to automation, balances load, and prevents bottlenecks. Understanding differences among WMS, WES, and WCS is essential for selecting the right system architecture and ensuring synchronized warehouse operations that meet speed and accuracy requirements.

## **3. Automated Storage and Retrieval Systems (AS/RS)**

AS/RS systems store and retrieve items automatically using cranes, shuttles, or robots. Variants include unit-load, mini-load, shuttle systems, and cube-based AS/RS. These systems

maximize vertical space, improve storage density, and provide high-speed access to inventory. They reduce labor costs, increase accuracy, and enable 24/7 operations. Understanding AS/RS design, payload limitations, throughput metrics, and integration with WMS/WCS is essential for evaluating automation feasibility and ROI.

#### **4. Conveyor Systems and Sortation Automation**

Conveyors automate material movement, reducing travel time and labor requirements. Sortation systems route items based on barcode, RFID, or dimensioning data. Technologies include belt conveyors, roller conveyors, cross-belt sorters, tilt-tray systems, and bomb-bay sorters. Sorting automation improves order accuracy and supports parcel handling, shipment consolidation, and high-speed fulfillment. Understanding equipment capabilities, maintenance needs, throughput, and layout requirements helps design efficient warehouse flow.

#### **5. Autonomous Mobile Robots (AMRs) and Automated Guided Vehicles (AGVs)**

AGVs follow fixed paths using magnetic tape or sensors, while AMRs navigate dynamically using maps and obstacle avoidance. Both automate transportation of pallets or totes, reducing manual travel. AMRs provide flexibility and scalability for fast-changing environments like e-commerce. Key considerations include fleet management, battery charging, traffic control, and integration with WMS/WES. Understanding AMR/AGV applications helps optimize labor allocation, reduce congestion, and enhance order processing efficiency.

## **6. Robotics for Picking and Goods-to-Person Systems**

Robotic picking uses robotic arms, vision systems, and gripping technologies to pick items autonomously. Goods-to-person (GTP) systems—such as shuttles, carousels, and robotic pods—deliver items to stationary pickers, reducing travel time. These solutions increase throughput, reduce fatigue, and improve accuracy. Understanding the capabilities, limitations, and ideal use-cases of robotic picking and GTP systems is critical for designing high-performance fulfillment operations.

## **7. Radio Frequency Identification (RFID) and Tracking Technology**

RFID automates data capture by using radio waves to identify and track assets without line-of-sight scanning. RFID improves accuracy in receiving, inventory counting, and order verification. It supports real-time visibility, theft prevention, and improved traceability. Understanding tag types, frequencies, hardware configurations, environmental limitations, and integration with WMS is essential for maximizing RFID value and ensuring effective implementation.

## **8. Internet of Things (IoT) and Smart Warehouse Sensors**

IoT devices collect data on equipment health, environmental conditions, inventory status, and human movement. Smart sensors track temperature, humidity, vibration, and location, enhancing predictive maintenance, safety, and inventory accuracy. IoT also supports real-time decision-making through analytics and automated alerts. Understanding how IoT integrates with automation platforms enables more intelligent, resilient, and efficient warehouse operations.

## **9. Warehouse Simulation and Digital Twins**

Digital twins replicate warehouse operations digitally to test layouts, workflows, and automation strategies before implementation. Simulation allows modeling of traffic flows, labor scenarios, picking routes, and equipment throughput. Companies use digital twins to evaluate ROI, detect bottlenecks, and compare automation options without operational disruption. Mastering this concept helps CLTD professionals make data-driven decisions and reduce risk in automation planning.

## **10. Machine Vision Systems for Quality and Automation**

Machine vision uses cameras and AI to inspect, identify, or measure products. Applications include barcode scanning, defect detection, dimensioning, and robotic guidance. Vision enhances accuracy in sorting, packing, and picking systems. Understanding lighting, resolution, calibration, and software interpretation helps ensure machine vision performs reliably. This technology also supports error reduction and improves operational speed.

## **11. Voice-Directed and Pick-to-Light Systems**

Voice-directed systems guide workers through tasks using audio commands, freeing hands and improving picking accuracy. Pick-to-light systems use illuminated displays at pick locations to direct workers. Both technologies minimize errors, increase speed, and reduce training time. Understanding their functionality, hardware requirements, and ideal environments—such as high-speed order fulfillment—helps in selecting the right picking automation.

## **12. Automated Packaging, Labeling, and Dimensioning Systems**

Automated equipment can fold boxes, seal cartons, print labels, weigh parcels, and capture dimensions (DIM weight). These systems reduce manual labor and ensure compliance with carrier requirements. Automated packaging lines integrate with WMS and shipping systems to optimize throughput. Understanding packaging automation helps evaluate investment benefits, labor savings, and compatibility with fulfillment operations.

## **13. Integration of Automation with ERP and Supply Chain Systems**

Warehouse automation must integrate with ERP, TMS, OMS, and other systems for seamless data flow. Integration ensures accurate inventory visibility, synchronized order processing, and real-time status updates. Techniques include APIs, middleware, and message-based communication. Understanding integration ensures automation works cohesively across supply chain planning, purchasing, and transportation functions.

## **14. Labor Management Systems (LMS) and Workforce Analytics**

An LMS measures worker productivity, tracks task performance, and supports engineered labor standards. It uses time-motion data, incentives, and performance dashboards to improve efficiency. Integrating LMS with automation systems helps shift labor to high-value tasks and prevents bottlenecks. Understanding LMS concepts enables CLTD professionals to optimize labor resource allocation and support continuous improvement.

## **15. Slotting Systems and Automated Replenishment Algorithms**

Automated slotting tools analyze SKU velocity, cube size, order frequency, and affinity to determine optimal storage locations. Replenishment algorithms trigger inventory movement automatically based on thresholds or predictive demand models. Automated slotting enhances space efficiency, reduces travel time, and supports dynamic warehouse environments. Mastery of these tools helps maintain high throughput and adaptability.

## **16. Data Analytics, KPIs, and Automation Performance Measurement**

Automation requires consistent performance monitoring using KPIs such as throughput, cycle time, equipment uptime, pick accuracy, and order fulfillment speed. Data analytics supports continuous improvement and identifies system bottlenecks. Understanding how to measure automation effectiveness helps justify ROI and ensures technology investments deliver expected results.

## **17. Safety Considerations for Automated Warehouses**

Automation introduces new safety risks involving robotics, conveyors, high-speed sorters, and AGVs. Safety measures include machine guarding, emergency stop devices, safe zones, traffic management, and system interlocks.

Understanding OSHA safety requirements, lockout/tagout for automated equipment, and risk assessment for machinery ensures safe automation deployment.

## **18. Scalability, Flexibility, and Modular Automation Design**

Automation must adapt to volume changes, peak seasons,



and product mix variability. Modular solutions—such as AMRs, micro-shuttles, and expandable conveyor lines—allow incremental upgrades. Understanding scalability helps evaluate long-term value, future-proof facilities, and avoid overinvestment or under-capacity scenarios.

## **19. Cost–Benefit Analysis and ROI for Automation Projects**

Warehouse automation requires significant financial investment. ROI analysis considers labor savings, accuracy improvements, speed gains, maintenance costs, and system lifespan. Understanding payback period, total cost of ownership (TCO), and sensitivity analysis helps justify automation decisions and ensures alignment with organizational goals.

## **20. Emerging Technologies (AI, Robotics, Drones, 5G)**

AI enhances forecasting, navigation, and predictive maintenance. Drones support inventory counting and surveillance. 5G enables ultra-low latency connectivity for IoT and robotics. New technologies will continue transforming warehouse operations with greater speed, accuracy, and automation. Understanding their potential applications and limitations prepares CLTD professionals for future warehouse innovation.

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# Micro-Learning Programs in Supply Chain Management



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2. Supply Chain Planning and Optimization
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5. Distribution and Logistics Strategy
6. Warehouse Layout and Operations Efficiency
7. Supply Chain Risk Management
8. Supply Chain Performance Metrics (KPIs)
9. Lean Supply Chain Practices
10. Agile and Responsive Supply Chains
11. Sales and Operations Planning (S&OP)
12. Supply Chain Network Design
13. Supply Chain Digital Transformation
14. AI and Data Analytics in Supply Chain
15. Supply Chain Sustainability and Green Logistics
16. Reverse Logistics and Returns Management
17. Supply Chain Collaboration and Integration
18. Supplier Relationship Management in SCM
19. Global Supply Chain Strategy
20. Transportation Management Systems (TMS)
21. Inventory Optimization Models
22. Demand-Driven MRP (DDMRP) Concepts
23. Blockchain Applications in Supply Chain
24. Supply Chain Cost Reduction Techniques
25. SCOR Model and Process Improvement

# Micro-Learning Programs in Supply Chain Management ...



26. Capacity Planning and Resource Allocation
27. Managing Supply Chain Disruptions
28. End-to-End Supply Chain Visibility
29. Cold Chain Logistics Management
30. Supply Chain Compliance and Ethics
31. Import–Export Procedures and Documentation
32. Managing Third-Party Logistics (3PL) Providers
33. Supply Chain Collaboration Technologies
34. Production Planning and Scheduling
35. Strategic Supply Chain Design Using Case Studies
36. Circular Economy in Supply Chain
37. Vendor-Managed Inventory (VMI)
38. Transportation Optimization Techniques
39. E-Commerce Supply Chain Models
40. Omni-Channel Fulfillment Strategies
41. Warehouse Automation and Robotics
42. SCOR DS Roadmap for Supply Chain Excellence
43. Customer-Centric Supply Chain Strategies
44. Supply Chain Finance and Working Capital Management
45. Supply Chain Data Visualization Using Power BI
46. Strategic Sourcing in Supply Chain Context
47. Supply Chain Benchmarking and Best Practices
48. Integrated Business Planning (IBP)
49. Supply Chain in Crisis Management and Recovery
50. Future Trends and Technologies in Supply Chain



# Micro-Learning Programs in Procurement



1. Fundamentals of Procurement Management
2. Strategic Sourcing and Category Management
3. Supplier Selection and Evaluation
4. Contract Management Essentials
5. Cost and Price Analysis in Procurement
6. Negotiation Strategies for Procurement Professionals
7. E-Procurement and Digital Tools
8. Procurement Planning and Budgeting
9. Risk Management in Procurement
10. Supplier Relationship and Performance Management
11. Sustainable and Ethical Procurement
12. Total Cost of Ownership (TCO) Analysis
13. Make-or-Buy Decision Frameworks
14. Procurement Policies and Governance
15. Procurement in Public vs. Private Sectors
16. Procurement Audit and Compliance
17. Procurement Data Analytics and Reporting
18. Procurement Scorecards and KPIs
19. Strategic Supplier Partnerships
20. Category Strategy Development
21. Managing Global and Offshore Procurement
22. Negotiation Simulation Workshop
23. Contract Law for Procurement Managers
24. Cost Reduction Strategies in Procurement
25. Supplier Risk Assessment Models

# Micro-Learning Programs in Procurement ...



26. Procurement Process Mapping and Improvement
27. Procurement Automation and AI Applications
28. Managing Procurement Teams Effectively
29. Procurement Ethics and Transparency
30. Procurement in the Digital Supply Chain
31. Vendor Consolidation Strategies
32. Spend Analysis and Optimization
33. Demand Forecasting for Procurement
34. E-Auction and Reverse Bidding Techniques
35. Inventory and Procurement Alignment
36. Procurement in Project-Based Organizations
37. Supplier Onboarding and Development
38. Procurement Market Intelligence
39. Measuring Supplier Innovation
40. Procurement in Times of Supply Disruption
41. Cross-Functional Collaboration in Procurement
42. Writing Effective RFPs, RFQs, and RFIs
43. Contract Negotiation Best Practices
44. Green Procurement and Circular Economy
45. Legal Aspects of Procurement Contracts
46. Performance-Based Contracting
47. Procurement Leadership and Strategic Influence
48. Cost Avoidance and Value Creation in Procurement
49. Managing Procurement with Power BI Dashboards
50. Future Skills and Trends in Procurement



## Fhyzics Business Consultants Pvt. Ltd.

Professional Training Partner of ASCM, USA

[www.Fhyzics.net](http://www.Fhyzics.net)

ASCM Referral Code  
**XEFGHYZ88**

[Certifications@Fhyzics.net](mailto:Certifications@Fhyzics.net)  
**+91-900-304-9000**

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